CSS Strategic Plan
for Illinois DOT

presented by
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Illinois CSS Legislation

- Public Act 093-0545 – Effective January 1, 2004
- IDOT CSS Committee
- Report to Governor and General Assembly
CSS Strategic Plan

• **Steering Team**
  – 16 member middle to upper level managers, including 2 FHWA representatives
  – Range of disciplines, modal units and geographic locations

• **Balanced Scorecard Management Approach**
  – Focus on mission, results, and future value
  – Strategic objectives, targets, initiatives, and measures
Why use -

Balanced Scorecard Management Approach

• Previous experience
• Encourages team building, groups
  – Figure out what needs to be done
  – Who they want to work with
  – Timeframe
• Broad agency involvement serves to
  – Spread workload
  – Educate
• Flexibility adds interest and allows for creativity
• Maintains viability and consistency of CSS implementation over long term
CSS BSC
Process & Objectives

- Policy
- Training
- Program Delivery
- Communication
CSS Policy

- Departmental Policy
  - Priority
  - Signatories
  - Review at least annually
- Procedures for Divisions/Offices
- Working Groups
  - Bicycle and Pedestrian accommodations
  - Appurtenances
CSS Training

• Cadre - IDOT, FHWA, ACEC
• Training Needs Surveys
• Classes
  – Local Agency, ½ day
  – Awareness, ½ day
  – Approach, 2 days
  – Manuals
  – Universities
• Recognition
CSS Program Delivery

- Website Project Information
- Awards
Communication & Communication Tools

**Internal**

- Sharepoint
  - Steering Team and Objective groups
  - Training materials, Presentations, Library of photos, Calendars, References
  - Previous experience
  - Access
- Secretary Martin
  - CSS theme for annual visit to district offices
  - 3 minute video for training classes
Communication & Communication Tools

External

- Website
  - Transparent
  - Immediate

- Participation in Workshops, Conferences, etc.

Welcome to IDOT's Context Sensitive Solutions Website

- Good neighbor and Community Relations - Engages the community with IDOT sponsorship. Includes calendar of events.
- CSS Experimental Policy OAE-21 - View the CSS IDOT Departmental Policy that became effective August 1, 2005.
- AASHTO National Competition for CSS Best Practices - View details and application form.
Additionally,

**What have we learned?**

- Progress with many CSS issues concurrently
- Openness helps with communication at all levels, up and down, inside and outside
- CSS managers and trainers are voluntary
- Opportunities to identify new needs and improve process